

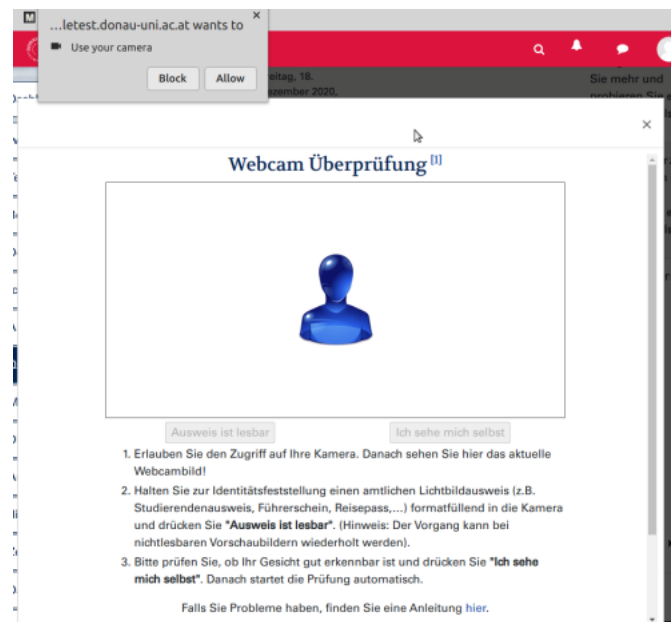
## Participation in exams with webcam – Google Chrome & Microsoft Edge

For webcam exams, a current browser version of **Google Chrome or Microsoft Edge is recommended**. Browser-Plugins (for example Pop-up-Blocker) should be avoided.

1. Start the test (attempt) with "Run test now" or "Repeat test".



2. A pop-up dialogue will appear in which the browser asks for permission to use the webcam, please allow this.



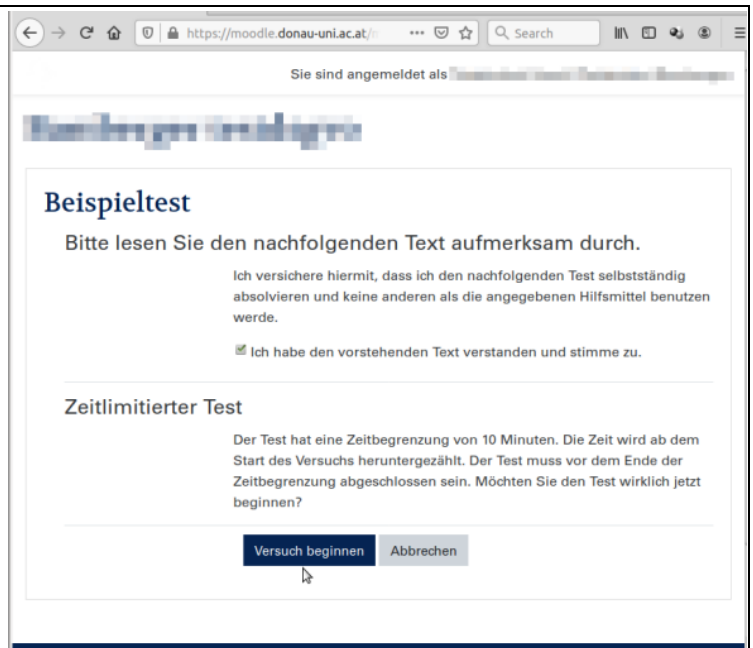
3. The webcam image should be visible in the popup dialog. Position your photo ID card (e.g. students ID card) in front of your camera until it is readable and press the button „ID card is readable“. An image shows up left to the webcam preview. You can repeat that step in case the ID card shot is not readable.



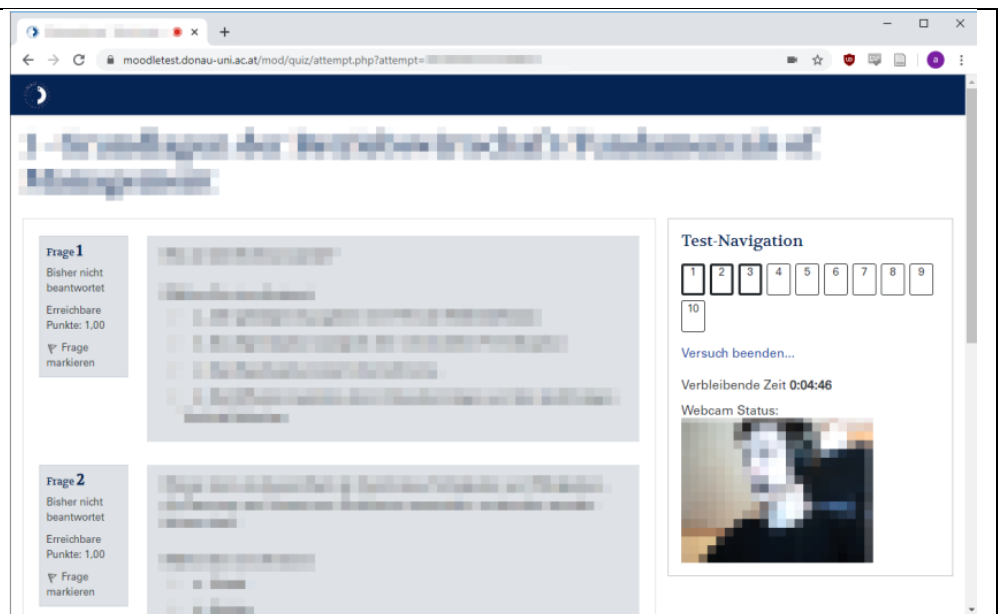
4. Then please check if you are visible in the webcam picture. Press the button “I can see myself” to confirm that the webcam is working and that you are clearly visible in the frame, and to proceed to the next step.



5. Depending on the configuration of the exam, a window appears where you have to confirm that you want to perform the exam independently and only with the permitted tools.



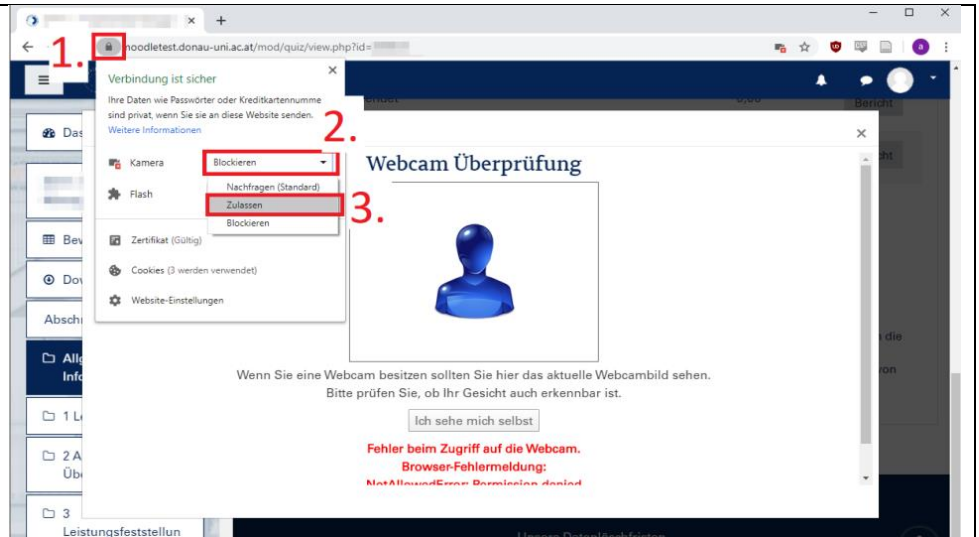
6. You will then be taken to the exam. If the webcam is working properly, the content of the exam will become visible and you can start working.




## Possible Problems with the Webcam exam

In case the permission to access the **webcam** was **permanently denied**, the browser will not ask for permission at the start of the exam and an error message will appear.

In this case, the **formerly denied permission for the webcam must be deleted**.



1. First, click on the lock next to the address bar in the browser
2. Click on “Blocked” next to „Camera“
3. Click on “Allow“.
4. Reload the Site using the button “reload-now” or by pressing the F5 key on your Keyboard

 Laden Sie diese Seite neu, um die aktualisierten Einstellungen für diese Website zu übernehmen

**Neu laden**